# Kuality Kleaning Services Loyalty Program

## Program Benefits

1. **Schedule 9 Kleaning services and get your 10th service free!**
   * Track your services with us, and enjoy a complimentary cleaning on your 10th visit.
2. **New Client Discount**
   * New clients receive 10% off their first service.

## Terms and Conditions

1. **Eligibility**
   * This loyalty program is open to all Kuality Kleaning Services customers.
   * Both residential and commercial clients are eligible to participate.
2. **Service Tracking**
   * Services must be tracked through our official system to count towards the free service.
   * Only paid, full-price services count towards the loyalty program.
3. **Free Service Redemption**
   * The free 10th service must be of equal or lesser value to the average of the 9 preceding services.
   * The free service must be redeemed within 6 months of earning it.
4. **New Client Discount**
   * The 10% discount for new clients applies to the first service only.
   * This discount cannot be combined with other promotional offers.
   * A "new client" is defined as a customer who has not used our services in the past 24 months.
5. **Modifications and Termination**
   * Kuality Kleaning Services reserves the right to modify or terminate this loyalty program at any time.
   * Customers will be notified of any changes via email or our website.
6. **Exclusions**
   * Special promotions, discounted services, or package deals may not count towards the loyalty program.
7. **Transferability**
   * Loyalty program benefits are non-transferable and cannot be combined with other accounts.
8. **Participation**
   * By participating in this loyalty program, customers agree to these terms and conditions.

For any questions or concerns about our loyalty program, please contact our customer service team.

